

We will tell our meter provider (Bglobal) that a Smart Meter is needed at your premises.

Once your transfer to Haven Power is complete we will contact you to arrange a suitable date for the meter installation.

We will agree and schedule an appointment for your installation with Bglobal.

We will confirm the meter change date with you. Bglobal will also remove the existing meter.

A few days before installation we will contact you and Bglobal to confirm any contact details and access arrangements.

After installation of your Smart Meter you can look forward to statements based on accurate data.

If you have opted for web access to your consumption we will contact you with details.

Smart Meter Guidelines

When you decided to transfer your electricity supply to Haven Power you also opted to have a Smart Meter installed.

The process of organising installation for you normally takes 2 weeks.

